

# Customer information request



**Date:** (DD/MM/YY)

- **Required where a customer site requires new/altered dedicated supply of 300kVA or larger.**  
The following information must be collected by the Powerco Approved Contractor (PAC) in order for Powerco to process the application. All sites of 300kVA or larger are individually assessed for both investment and ongoing electricity charges. Customer charges will be based on the information provided below
- **PAC must ensure all details are complete and accurate.**  
Incomplete applications may result in delay or rejection of the application.
- **PAC must submit this completed form together with the Customer Initiated Works Request Form to Powerco**

## CIW Request number

**Name of Customer requiring connection** (i.e. The Operating Business name)

## Customer's Representative

Name:

Phone number:

**Street Address of the site** (include street or rural number)

**Existing ICP Number/s** (if project is an extension or alteration to an existing site)

ICP(s) number:

## Customer's Electrician / Consultant

Name:

Phone number:

**Electricity Retailer's Name** (Please provide the name of the Customer's intended Retailer including name of Retailer Account Manager)

Retailer:

A/c Manager:

Phone number:

**Type of Connection** (e.g. Coolstore, Steel Fabrication, Factory etc.)

**NEW Electrical Load and Significant Electrical Equipment being installed** (e.g. Pumps, large machines)

**Tick all applicable:**

**Size**  
KW (kilowatts)

**Start Type**  
(VSD, Soft starter etc)

Pumps:

Motors:

Compressors:

Driers:

Heating ovens:

HVAC:

Other:

**Additional Details:** (further detail can be provided as a separate attachment)

**Existing Electrical Load and Significant Electrical Equipment**

**Tick all applicable:**

**Size**  
KW (kilowatts)

**Start Type**  
(VSD, Soft starter etc)

Pumps:

Motors:

Compressors:

Driers:

Heating ovens:

HVAC:

Other:

**Additional Details:** (further detail can be provided as a separate attachment)

## Anytime Maximum Demand (AMD)

AMD is the highest half-hour peak reached in any half-hour period in the year. Powerco requires the accurate diversified load which will be used to set future line charges.

**Inaccurate information will result in application delays and impact the customer's charges**

### Anytime Maximum Demand:

|  |    |
|--|----|
| Current                                    | kW |
| <b>Load Increase</b><br>(this application) | kW |
| Final/Total Load                           | kW |

### Business Operation:

Indicate which option(s) best reflect the business operation:

|                 |                  |
|-----------------|------------------|
| 5 days per week | 8 hours per day  |
| 6 days per week | 12 hours per day |
| 7 days per week | 24 hours per day |

## If the increase in load is to be staged, please provide full details

This information allows Powerco to determine what network upgrades may be required

### Approx. Date

### Load increase

(Individual uplift at each stage)

|          |     |    |
|----------|-----|----|
| Stage 1: | AMD | kW |
| Stage 2: | AMD | kW |
| Stage 3: | AMD | kW |
| Final:   | AMD | kW |

**Proposed Site Livening Date**

## Authorisation

I confirm I have the authority to act on behalf of the customer and the information provided in this form is true and correct.

Print Name:

Designation:

Signature:

Date:

## POWERCO USE ONLY

**GIS plan:**      **SCADA**      **Motor Start**      **Loading Information**      **AMD**      **ICP**      **Other**

**Additional Comment:**

**Engineering Approval**

**Approve**

**Decline**